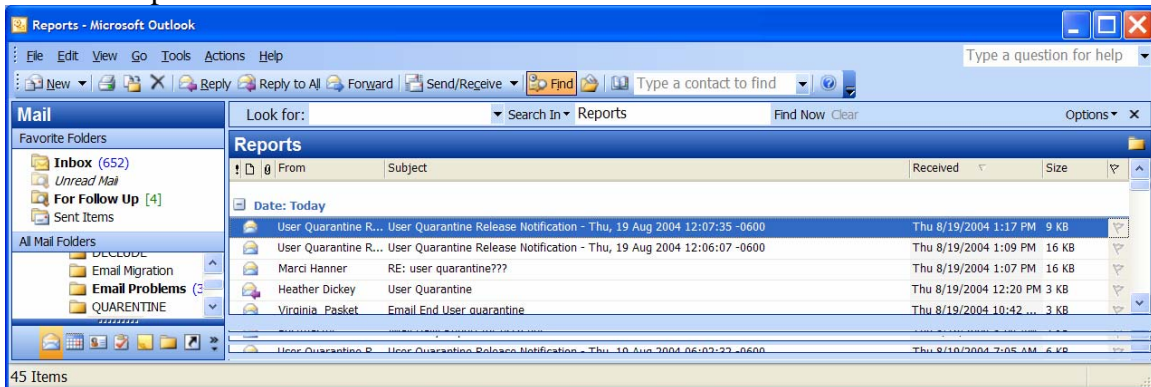


## How to use the End User Quarantine

End User Quarantine is designed to allow the end user such as yourself to view all messages that are considered spam and see if by chance a legitimate message was caught and classified as spam. If that were the case, it would be visible in the End User Quarantine report.

- 1.) When you receive an End User Quarantine message in your email you first need to open it.



- 2.) You will see the *Message ID* identified for each email as a hyperlink. To release a legitimate email message simply click on the hyperlinked *Message ID* of that email. The email message will finish moving through the filters and then onto your Inbox.

